

WFIA RETRO Year in Review



PROGRAM ACHIEVEMENTS

\$5,829,192

Refunds earned by members this year

1,537

Claims closed

25.9%

Average refund

291

Member visits or interactions by Safety Managers

27%

Overall workers' compensation savings

\$3.5M

New premium



The Washington Food Industry Association is dedicated to promoting and protecting the independent, community-focused grocery and neighborhood store industry and its suppliers. Membership offers many industry support programs and valuable benefits, one being the Retrospective Rating Program (Retro).

WFIA engages with ERNwest and their highly skilled team of workers' compensation experts, who work to help your company keep employees safe, reduce claim costs, decrease the time and frustration dealing with Labor and Industries and earn a REFUND!

We received the highest Retro refunds out of any Retail Group

2017-2018 Highlights



NEW AFFILIATE MEMBERS

We welcome our new affiliate members the Washington Wine Institute and Washington Brewers Guild.

CLAIMS RESOURCES / RETURN TO WORK / KEPT ON SALARY

Thank you to our members who are bringing injured workers back to work and using Kept on Salary to help not only get a better refund but also see a better outcome for their valued employees. If you need more information on these strategies please contact ERNwest.

SAFETY AND DOSH CITATION SUPPORT

Many members have taken advantage of our safety resources to help reduce injuries! Our new DOSH citation support has also helped members reduce or remove penalties if a compliance officer shows up to their place of business.

A couple of members told about their experience with our safety team:

Brent is very knowledgeable and professional. He was able to provide valuable insight to our organization regarding OSHA compliance inspections.
– Metropolitan Market

Michael was really informative and helpful in a friendly way. He explained issues very clearly and provided great feedback on how we can improve safety.
– Stoup Brewing

Most companies saw a reduction in penalties or citations dismissed

For Citation Support please contact Mike Octave directly:
moctave@ernwest.com • 800.433.7601 x 812

We are here to help, please contact us with any questions or concerns.

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