

WFIA RETRO Year in Review



PROGRAM ACHIEVEMENTS

\$4,114,079

Refunds earned by members this year

1,042

Claims managed

48.25%

Reduction in
time-loss days

95.7%

Customer satisfaction

29.2%

Return on premiums

254

Member visits or
interactions by
Safety Managers

28

New WFIA Retro
members



The Washington Food Industry Association is dedicated to promoting and protecting the independent, community-focused grocery industry and its suppliers. Membership offers many industry support programs and valuable benefits, on being the Retrospective Rating Program (Retro).

WFIA engages with ERNwest and their highly skilled team of workers' compensation experts, who work to help your company keep employees safe, reduce claim costs, decrease the time and frustration dealing with Labor and Industries and earn a REFUND!

New DOSH citation service included in retro participation
(see back side for more details)

New DOSH Citation Support



SUPPORT STARTING JULY 1, 2017

OSHA mandates include increased inspections and increased penalties for employers in Washington. Last year alone the Division of Occupational Safety and Health (DOSH) performed 55 inspections on our Retro members. To help, WFIA's Retro program has added a new benefit for members if a DOSH inspector comes to their business. Here is what you need to know:

- Call ERNwest immediately if you are being inspected.
- If feasible a Safety and Loss Control Manager will come to your location or be available by phone for support and to answer any questions you may have at that time.
- A Safety and Loss Control Manager will analyze the citation and will appeal on your behalf if it is determined the citation can be reduced or removed.
- We will represent you at the resumption hearing

Most companies saw a reduction in penalties or citations dismissed

For Citation Support please contact Mike Octave directly:
moctave@ernwest.com • 800.433.7601 x 812

We are here to help, please contact us with any questions or concerns.

CONTACTS AT WFIA

Jan Gee

President and CEO
jangee@wa-food-ind.org
360.753.5177 x1

Michelle Reeves

COO
michelle@wa-food-ind.org
360.753.5177 x 2

CONTACTS AT ERNWEST

Jayme McKay

WFIA Group Manager
jmckay@ernwest.com
800.433.7601 x833

Curran Bower

Director of Program Management
cbower@ernwest.com
800.433.7601 x 823

Mike Octave, CSP

Director of Safety and Loss Control
moctave@ernwest.com
800.433.7601 x 812

Kim Murphey

Director of Business Development and Communication
kmurphey@ernwest.com
800.433.7601 x 807